

Census 2022



DATA MANAGEMENT INFORMATION FOR THE 2022 CENSUS

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From 1 October to 28 November 2022, the HCSO will conduct a census. The HCSO provides this document for information on the data management of the census. The information on data management starts with the invitation, includes the request for an access code, the voluntary, optional registration, the monitoring of the website www.nepszamlalas2022.hu and the questionnaire filler for web analytics purposes, the completion of the questionnaire, the transfer of administrative data, and finally the data management of the Call Centre and the prize draw.

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1. Invitation to participate in the census, client gate reminder

The HCSO sends the invitation letters to the respondents in the form of a postal letter. The invitation letter contains a unique access code (token) assigned to the residential address. During the data collection period (from 1 October to 28 November), the HCSO will also send general information and reminders to persons with client gate registration through the Client gate.

The source of the housing addresses is the Address Register of the HCSO.

The contact details of the client gate are obtained by the HCSO from the Central Client Registration Register of the Ministry of the Interior from the designated hosting service provider for the registration. In the institutes, the institute enumerator will distribute the invitation letters containing the access code, which will be generated for the given address line of the institute district.

a) Legal basis of data processing:

According to Act CI of 2018 on the 2021 Census (Census Act), a census of natural persons and dwellings shall be held on the basis of the situation existing in the territory of Hungary at 0.00 on 1 October 2022. According to the Census Act, the provision of data on health status, disability, religion, mother tongue and nationality is voluntary, for other data sets are obligatory.

Legal basis for the management of residential addresses: Article 6 (1) (e) of Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation, hereinafter referred to as the GDPR), i.e. data processing is necessary for the performance of a **task carried out in the public interest**.

Legal basis for the management of client gate contacts: Article 6 (1) (e) of the GDPR, i.e. data processing is necessary for the performance of a **task carried out in the public interest** (Census Act), subject to CLV of 2016 on official statistics (hereinafter referred to as the Statistics Act).

b) The aim of data processing:

The aim of the address data processing required for the delivery of letters of: **notification** of the mandatory census and **request** for data provision. The aim of processing of customer gateway contacts is to **inform** and **remind** you of the census.

c) Data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department, Methodology Department, Spatial Statistics Section of Multi-domain Statistics Department and Information Technology Service Department of the HCSO manage the census address book. The HCSO generates the unique access code (token) assigned to the address required for online self-completion.

The Population Census and Demographic Statistics Department manages the contact details of the client gate, to which it sends information and reminders.

d) Data processors:

The printing **service provider** contracted with the HCSO manages the electronic content of the address files and invitation letters received from the HCSO for the purpose of their paper-based publication and production. Name and contact details of the data processor: EUROTRONIK Kereskedelmi, Szolgáltató és Tanácsadó Zrt, headquarters: 1117 Budapest Budafoki road 111–113., company registration number: 01-10-043962.

The HCSO does not use an additional data processor for the invitation to participate in the census.

e) Data subjects:

A letter of invitation will be sent to all housing and institution addresses for the 2022 census.

The census covers all:

- Hungarian citizens residing in the territory of Hungary or residing abroad for less than 12 months but registered in Hungary,
- EEA citizens, third-country nationals and stateless persons residing in Hungary for more than three months.

Although all persons at the address are affected by the census, in the case of an incapacitated or limited capacity person, the legal guardian is asked to respond, in the case of 16–18 year olds, either the legal representative or the minor with limited capacity to act may give his/her answers himself/herself, but with the consent of the legal representative.

f) Scope of data:

Address: Census invitation letters are delivered to a residential and institution address.

Unique access code (token): an identifier assigned to an address to access the questionnaire.

Client gate storage ID: During the data collection period, the HCSO sends general (non-anonymous) information and reminders to data providers with client gate registration via the Client Gate.

g) Duration of data processinga:

The census address stock of the HCSO does not contain any data other than the address, there is no time limit for its preservation.

The unique access code (token) will be kept by the HCSO until the end of the census period (until 28 November 2022).

The **service provider** contracted with the HCSO, which performs printing tasks, is obliged to destroy the address file received from the HCSO and the electronic content of the invitation letters (including the token) immediately after the performance of the service specified in the contract.

The HCSO will keep the client gate hosting identification data until the end of the census period (28 November 2022).

Undelivered letters of invitation will be returned to the headquarters of the HCSO. The HCSO records the returned letters of invitation in its system without opening them, by address, for completeness checks, and then destroys them, documenting them with a protocol.

2. Requesting an access code

In the case of addresses not included in the address file of the HCSO, or in the case of inaccurate addresses, or missing access codes (tokens) due to undelivered or lost mail, a separate request for a token is provided by filling in a form via the client gate.

a) Legal basis of data processing:

The Article 6 (1) (e) of the GDPR, i.e. data processing is necessary for the performance of a **task carried out in the public interest**, taking into account Section 5 of the Census Act, according to which the HCSO operates the IT system for the purpose of self-filling data on the Internet, as well as the 362/2020. (VII. 23.) according to which they can enter the IT system with a unique identification code.

b) The aim of data processing:

Assigning the access code (token) required for the census to the address and **sending** it to the given e-mail address. The name is checked also.

c) Data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department, the Information Technology Service Department and the Publishing Department of the HCSO.

d) Data processors:

The HCSO does not use a data processor to request or store the access code.

e) Data subjects:

Those who choose to self-complete the census questionnaire and request an access code via the client gate.

f) Scope of data:

Name, residential/institutional address and e-mail address provided by the respondent.

g) Duration of data processing:

The HCSO will keep the access code and the data required for the application until the end of the census period (until **28 November 2022**).

3. Voluntary email registration for online self-completion

The census questionnaire can be completed online October 1-16, 2022 or in the presence of the enumerator from 17 October to 20 November 2022. If you choose to fill in the form online, you will be able to access the application for the first time using the access code provided by the HCSO in the invitation letter. In the absence of an access code provided in advance, it is possible to complete the form with a code requested separately from the HCSO. After the first login, it will be possible to fill in the form immediately without registration. If no e-mail registration is made, it will not be possible to continue filling in the questionnaire.

Registration with an email address is required if the data provider wishes to complete the questionnaire in several instalments. You can go back to the user account later and continue filling out the questionnaire. The questionnaire data saved but not sent will be handled by the HCSO after the end of the census period.

a) Legal basis for data processing:

The Article 6 (1) (a) of the GDPR, i.e. **the consent of the data subject**.

b) Aim of data processing:

The aim of processing of the data required for registration (e-mail address) is to **create a user account** into which the respondent can log in to complete the questionnaire in **several instalments**. If you forget your password, you can ask a new password.

c) Data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department and the Information Technology Service Department of the **HCSO**.

d) Data processors:

The HCSO does not use a data processor to email registration.

e) Data subject:

A **respondent** who has chosen the online self-completion method and also **creates a user account**. You can provide data about multiple stakeholders through a user account.

f) Scope of data:

The **e-mail address** provided by the respondent in the questionnaire filler.

g) Duration of data processing:

The e-mail address provided for the purpose of registration will be stored and will not be archived until the finalization of the questionnaire or, failing that, until the end of the census period (**28 November 2022**).

4. Measuring the number of visitors, advertisement of the completion

HCSO uses a system called Google Analytics to measure the number of visitors to its family of websites (www.nepszamlalas2022.hu, www.ksh.hu and sub-sites under the domain names www.nepszamlalas2022.hu and www.ksh.hu) and to monitor the behaviour of its visitors, to compile statistics and to measure the effectiveness of its advertising.

The HCSO uses targeted advertisements appearing on other Internet platforms that point back to the census website, redirecting those who click on the advertisement to the census questionnaire filling interface. Targeted ads are aimed at users who visited the census website but did not click on the online form.

a) Legal basis of data processing:

The Article 6 (1) (f) of the GDPR, i.e. the data processing is necessary for **the purposes of the legitimate interests** pursued by the HCSO. It is in the legitimate interest of the HCSO to ensure the technical conditions for completion, to monitor the operation of the website, which can be achieved by counting the number of entries and measuring error messages, also placing targeted ads on other internet sites that point to filling in the census questionnaire.

b) Aim of data processing:

The HCSO uses the Google Analytics program primarily for the production of its statistics, among other things, it measures the effectiveness of communication with it. Using the program, the HCSO mainly obtains information on how many visitors visited the Website and how much time the visitors spent on the Website. The program recognizes the visitor's IP address so it can track whether the visitor is a returning or new visitor, what path the visitor took on the website and where they went, which information helps the effective display of advertisements placed on other websites in accordance with the visitor's interests.

c) Data controllers:

Officials and employees working for the Communication and Dissemination Directorate and the Population Census and Demographic Statistics Department and the Information Technology Service Department of the **HCSO**.

d) Data processors:

The HCSO uses a data processor for the operation of the program called Google Analytics, for the preparation, setting and optimization of advertisements, as well as for remarketing. During the performance of its services, the data processor only has access to the IP fragments of the site visitors available in the Google Analytics account, which does not enable anonymous data management, i.e. the identification of the person concerned. The data processor is New Land Media Kft. (headquarters: 1025 Budapest, Felső Zöldmáli road 72, tax number: 24670827-2-44, company registration number: 01-09-176515).

e) Data subject:

Visitors to the HCSO website and the questionnaire filler who successfully or unsuccessfully log in to the questionnaire filler or who initiate a completion.

f) Scope of data:

The Computer **IP address** of the visitors to the website and the questionnaire filler, the **date** and **time of visit**.

g) Duration of data processing:

The period for which the data is retained is the period of time specified by the [Google Analytics](#) service. The data processor processes the data until the end of the filling period. Detailed information on cookie management can be found [here](#) (Hungarian version). Detailed information about Facebook pixels can be found [here](#).

5. Completion of the census housing and personal questionnaire by self-completion on the Internet or by interview method

The census questionnaire can be completed:

- On the **Internet** from 1 to 16 October 2022. If you choose to fill in the questionnaire online, you will be able to log in for the first time with the access code provided by the HCSO in the invitation letter. In the absence of an access code sent in advance, it is possible to complete the questionnaire with a code requested separately from HCSO.
- In the presence of the enumerator, using the **interview** method by electronic means using a tool provided by the HCSO from 17 October to 20 November 2022. Those who choose the interview method will be contacted by the enumerator at their home address/institutional address for completion. At the explicit request of the respondent, the interview may also be conducted on the telephone number provided to the enumerator.
- For homeless people without shelter, an interview survey will be conducted from 17 October to 20 November 2022.
- The replacement census of persons and their dwellings who have missed the census must be completed between 21 and 28 November 2022.
- In cases justified by unforeseen circumstances, data supplied by self-completion via the Internet after 16 October 2022 in the period specified by the HCSO, but not later than 20 November 2022, shall also be deemed to have been completed, based on an individual decision of the HCSO. In particular, any external circumstance that prevents the completion of the online self-completion shall be considered as unforeseen circumstances.

a) Legal basis of data processing:

According to the Census Act, a census of natural persons and dwellings (census of 2022) shall be held on the basis of the condition existing in the territory of Hungary at 0 am on 1 October 2022. According to the Census Act, the provision of data is mandatory except

for certain data sets. Reporting on health status, disability, religion, mother tongue and nationality is voluntary.

Reporting agents are required to provide data for the 2022 census in accordance with reality. In the case of mandatory data sets, the legal basis is the Article 6 (1) (e) of the GDPR i.e. data processing is necessary for the performance of a **task carried out in the public interest**, subject to the provisions of the Statistics Act and the Census Act.

In the case of special data provided voluntarily, the legal basis is the Article 6 (1) (a) and Article 9 (2) (a) of the GDPR, i.e. **the consent of data subject**.

Pursuant to Section 8 (2) d) of the Statistics Act, the task of the HCSO is to carry out censuses from time to time in the manner specified by law and to publish the resulting data in order to compile population data.

362/2020 of the Government Decree lists the exact content of the data sets, taking into account the mandatory data listed in detail in Regulation (EC) No. 763/2008 of the European Parliament and of the Council.

b) The aim of data processing:

The changes in social processes require that reliable, timely and spatially detailed data be available for Hungarian and EU decision-makers to prepare their decisions and measure their impact. The ten-year census provides a unique source of data for this, as it provides a detailed picture of population size, demographics, ethnicity, religion, health status, education, employment, household, family, and living conditions. The census covers not only every person living in Hungary, but also a complete census of the country's housing stock, thus providing detailed information on the characteristics of dwellings.

The HCSO handles data collected during the census only for **statistical purposes**, does not use it to support a measure or decision concerning a specific person, and does not forward it to any other organization for this purpose.

c) Data controllers:

Common data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department and the Information Technology Service Department of the **HCSO**: they handle the census data within the HCSO with appropriate rights and confidentiality statements.

Enumerator: in case of an interview, he / she qualifies as a data controller, as he / she fills in the questionnaire on the census tool provided by the HCSO. The clerk enters into an assignment contract with the enumerator, who is bound by an obligation of confidentiality, and may use the device only for the census.

Reviewer: coordinates and monitors the work of the enumerators, occasionally present during the interview, thus witnessing what was said at the interview. The clerk enters into a contract of engagement with the reviewer, who is also bound by confidentiality.

Non-data controllers:

HCSO county (capital) manager: manages and controls the work of the area managers, he/ she does not handle the data of the census questionnaire.

HCSO area manager: keeps in touch with the clerks and reviewers, it does not handle the data of the census questionnaire.

Clerk (local census manager) and their **assistants** (census coordinator and census officer): coordinate the activities of the enumerators. The clerk have a legal relationship with the enumerators and the reviewers, but they do not qualify as data controllers for the census questionnaire data.

HCSO Quality Controller: can request any information related to the preparation and implementation of the census from all actors in the implementation, and can inspect the related documents. However, his or her powers do not extend to accessing and processing the data provided by the respondents in the context of data collection.

d) Data processors:

The HCSO does not use a data processor in the phase of filling in the housing and personal questionnaire.

e) Data subjects:

All Hungarian **citizens** residing in Hungary or staying abroad for less than 12 months but with a registered domicile or residence in Hungary, all EEA nationals, third-country nationals and stateless persons staying in Hungary for more than three months.

Although all of the above are covered by the census, in the case of **incapacitated or limited capacity persons**, the legal representative is asked to provide a response, and in the case of **16–18 year olds**, either the legal representative or the limited capacity minor may provide a response, but with the consent of the legal representative.

f) Scope of Data:

The Census Act defines the data sets.

Mandatory data: surname and first name, sex, date of birth, citizenship, place of residence, title to use the dwelling, marital status, family status, number of live births, date of birth, school attendance, school and professional qualifications, language skills, economic activity, occupation, employer and workplace, daily transport and travel related to study, work.

Voluntarily Data provided: (these questions are optional): health status, disability, religion, mother tongue and nationality.

362/2020 of the Government Decree, Annex 2 sets out the content of the data sets.

The questionnaire filling program of the HCSO records the location data of the census in order to check whether the census was conducted at the appropriate address. The legal basis for the processing of the data is the implementation of the public interest task of the HCSO (Article 6 (1) (e) of the GDPR), the period after the completion of the data collection until the control period. Detailed rules can be found in the data management information for those involved in the territorial preparation of the 2022 Census and the implementation of the data collection.

Scope of Data	Data content
Surname and given name	surname and given name, surname and given name at birth
Sex	male, female
Date of birth	year of birth, month, day
Citizenship	citizenship
Country of residence	country of actual (habitual) residence, municipality, in the case of Hungary also public area, house number, registered place of residence, place of stay, country, municipality of non-registered address (if different from the address of the actual place of residence), in case of Hungary also public area, house number, country, municipality of birth country, municipality of actual place of residence at birth (if different from place of birth), country, municipality of previous actual residence, in the case of Hungary public area, house number, date of move to the current place of effective residence, country of previous actual residence abroad, date of commencement of residence abroad, date of return or actual move to Hungary
Title of occupation of the dwelling	title of occupation of the dwelling (owner or related, tenant or related, other)
Nationality	belonging to a nationality
Mother language	mother language
Language spoken in the family or among friends	language spoken in the family or among friends
Language skills	language spoken
Religion	religious affiliation
Marital status	legal marital status
Children born alive	number of children born alive, year and month of birth of children born alive
Family status	role in the family or household (e.g. husband, wife, partner, child, single person), in the case of married marital status or cohabiting partner: year and month of getting married or entering into a cohabiting relationship, living with or separately from spouse or partner
School attendance	attending school, kindergarten, nursery, type of school, type of training
Educational and professional qualifications	number of years of primary education, highest level of education completed, qualifications obtained, year obtained, digital literacy
Economic activity	categories of economic activity (e.g. employed, unemployed, retired), work in the week before the reference date, year and month of last work for non-employed, job search, job start
Occupation	occupation, job title, type of employment, number of employees, number of staff (by size category)
Employer and workplace	typical activity of the employer/company, name of the employer/company, place of work, including country if abroad
Daily transport and travel for study and work purposes	place of work, day nursery, kindergarten, school, also country if abroad, means and duration of daily transport
Health condition	a functional activity in which the health condition causes difficulty, the existence of a long-term illness, a social activity in which the long-term illness is a barrier
Disability	existence and type of disability, social activity in which the disability is a barrier

g) Duration of data processing:

At the moment of closing and sending the questionnaire, whether it is completed via the Internet or by the commissioner on the census device, the data is automatically anonymized. This means that the name is detached from the questionnaire and the questionnaire data is given an automatically generated technical identifier using an indecipherable alphanumeric code.

The link of pseudonimised data with natural persons may be established only to the extent and for the time necessary for the purposes of the preparation and processing of the data, and for the time necessary to achieve the purpose. These data may be linked to administrative data used for the 2022 census only to the extent and for the time necessary for the purposes of the preparation and processing of the data, and only to the extent and for the time necessary for the purposes of the census.

The association of pseudonymous data on religion and nationality with the natural person shall be permanently terminated after the data processing is completed (28 November 2023).

6. Administrative data transfer

The Census 2022 will be combined, following European practice: it will also use traditional, questionnaire-based and administrative data.

The Census Act stipulates which data registers of which organizations are transferred to the HCSO for the purpose of conducting the census. The receipt and management of data files is set out in public cooperation agreements with administrative data file organizations. ([link](#)) The HCSO applies a unified system (KARAT) for the receipt and management of data files.

The data collected in the questionnaire should ensure comparison with the data of previous censuses, and they should also be comparable with the administrative data in order to provide a wide range of analysis and decision-making and monitoring potential for the next period by integrating the data.

a) Legal basis of data processing:

The Article 6(1) (e) of the **GDPR**, data processing is necessary for the performance of a **task carried out in the public interest**, subject to the provisions of the Statistics Act and the Census Act.

The **Statistics Act** provides a legal opportunity for the HCSO to receive and use administrative data:

- The data content of administrative data sources may be used for official statistical purposes without restriction, taking into account the provisions of the Statistics Act. (Section 28 (1)).
- The body managing the administrative data source is obliged to transfer the data managed in the register as an administrative data source in a register suitable for unique identification, except for the classified data, with the related additional information (metadata). (Section 28 (4)).

- The detailed arrangements for the receipt of administrative data shall be agreed between the controller of the administrative data and the member of the official statistical service receiving the data without delay after the submission of the data request and the verification of the official statistical purpose. The agreement shall be published by the parties on their websites (Article 28(7)).

The Section 6 (1) of **Census Act** allows the HCSO to receive and manage data for the purpose of the 2022 census in a manner suitable for individual identification and free of charge, and when preparing and processing the 2022 census data - in accordance with the provisions of the Statistics Act in order to fill in the missing data - to combine the data of the registers listed in Section 6 (1) with each other and with the data recorded during the census.

Linking is technically possible only if the persons filling in the individual questionnaires can be identified, ie during the census personal identification data are recorded, which can also be found in the administrative data files received by the HCSO from the data owner organizations. This justifies the obligation to include the name.

b) Aim of data processing:

Administrative data sources contribute to ensuring full coverage, filling in missing data and improving the quality of data, however, their use prepares for the administrative-based replacement of direct data collection. This is also necessitated by the fact that from 2024, the mandatory census data will no longer have to be provided every ten years, but annually according to the draft EU legislation.

The purpose of data management is to **prepare and process** census data in order to guarantee an adequate result of the census. The purpose of data management is, in particular, to fill in incomplete data, to check its completeness, and to provide a wide range of analysis and decision-making potential for future censuses.

c) Data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department and the Information Technology Service Department of the **HCSO**.

Administrative files the following public bodies as **secondary data sources** are managed by:

- Ministry of the Interior <https://www.kormany.hu/hu/belugyminiszterium>, 1051 Budapest, József Attila street 2–4.
- Hungarian State Treasury <http://www.allamkincstar.gov.hu/>, 1054 Budapest, Hold street 4.
- National Tax and Customs Administration <https://www.nav.gov.hu/>, 1054 Budapest, Széchenyi street 2.
- National Health Insurance Fund Manager <http://www.neak.gov.hu/>, 1139 Budapest, Váci road 73 / A.
- Office of Education <https://www.oktatas.hu/>, 1055 Budapest, Szalay street 10–14.
- Ministry of Innovation and Technology <https://kormany.hu/tim>, 1011 Budapest, Fő street 44–50.

- Lechner Knowledge Center <http://lechnerkozpont.hu/>, 1111 Budapest, Budafoki road 59.
- National Office for Vocational and Adult Education <https://www.nive.hu/>, 1089 Budapest, Kálvária 7.

The administrative registers used are:

- the Central Address Register of the Ministry of the Interior, the personal data and addresses, the register of aliens; asylum register;
- the Hungarian State Treasury's register of beneficiaries, pensions, entitlements, the register of social benefits, family support registers;
- the records of the contribution databases of Hungarian and foreign employees and sole proprietors of the National Tax and Customs Administration;
- the health insurance database of the National Health Insurance Fund Manager;
- the Public Education Information System of the Office of Education, the Higher Education Information System;
- the register of jobseekers of the Ministry of Innovation and Technology;
- the Unified Electronic Utility Registration System of the Lechner Knowledge Center.
- National Office for Vocational and Adult Education Student Vocational Training Information System.

d) Data processors:

The HCSO uses a data processor to develop and support the KARÁT data collection system. Name and contact details of the data processor: ALBACOMP Kft. (Headquarters: 8000 Székesfehérvár, Mártírok road 3/B. tax number: 14464401-2-07 company registration number: 07 09 015199).

e) Data subjects:

Natural persons included in the registers listed in points (c) and (f).

f) Scope of data:

The HCSO receives the following data for the purposes of the census:

- in relation to the Central Address Register, to the address of the dwelling;
- with regard to the registration of personal data and address, gender, date of birth, citizenship, place of residence, marital status;
- in relation to the aliens register, citizenship, place of residence;
- in relation to the asylum register, citizenship, place of residence;
- with regard to the Public Education Information System, the legal relationship with kindergarten and students and the degree obtained;
- with regard to the Higher Education Information System, the legal relationship with the higher education institution and the acquired qualifications;
- with regard to the register of beneficiaries, pensions and entitlement within the economic activity, the fact of provision;
- with regard to the registration of social benefits, the fact of provision within the economic activity;

- in the case of family support records, the fact of supply within the economic activity;
- in relation to the records of the contribution databases of Hungarian and foreign employees and sole proprietors, to economic activity, occupation, employer, place of work;
- for the health insurance database, the fact of supply within the economic activity;
- economic activity with regard to the registration of jobseekers;
- in the case of the Unified Electronic Public Utility Registration System, the data belonging to the data sets concerning the communal supply.
- with regard to the Student Vocational Training Information System, the student's legal relationship with public education institutions and the degree obtained.

Data received in tabular form:

OSAP number	Register name	Personal data category	Data source
2196	data of foreign nationals	address, place of birth	BM
2326	Contribution data for employees and self-employed persons	tax identification number, social security number (TAJ), name, date of birth	NAV
2480	Central Address Register (KCR)	address	BM
2481	Personal data and address register	name, place and date of birth, mother's name, identity number, address	BM
2488	Data of participants in public education (KIR)	name, date of birth, mother's name, address, TAJ, educational identifier	OH
	Data of participants in higher education and doctoral training	name, place and date of birth, mother's name, address, TAJ, educational identifier	
2489	Register of recipients of infant care allowance (csed), childcare allowance (gyed), adoption allowance (öfd) and sickness benefit	name, date of birth, TAJ, address	MÁK
2490	Register of recipients of childcare allowance, child-raising allowance and disability allowance	name, date of birth, TAJ, address	HST
2491	Register of users of social, child welfare and child protection services	name, date of birth, TAJ, address	HST
	Register of recipients of social benefits in cash and in kind		
2492	Register of persons in receipt of pensions, benefits, annuities and other allowances	name, date of birth, TAJ, address	MÁK
2496	Social security number registration	name, date of birth, TAJ, address	NEAK
2497	PIT	name, address, tax identification number	NAV
2514	Map layers for the census	address	ITM
8048	Registered jobseekers	date of birth, TAJ	ITM
2554	Data on participants in vocational education and training	no agreement yet	NSZFH

The HCSO only takes the necessary data from the administrative registers and, of course, does not forward any names or related data back to any other organization.

For replacement and editing, the HCSO primarily uses the surname and first name, but in order to avoid overlaps, use the following identification data as a basis for establishing contacts between administrative data:

- Name, birth name
- Identification number (TAJ, tax number)
- Date of birth (year, month, day)
- Sex
- Residence, location, disbursement address data:
 - postcode
 - settlement
 - street, house number, building, staircase, level, door number.

g) Duration of data processing:

For the purposes of the 2022 census, until the data processing is completed, the HCSO may receive and process, free of charge and in a manner suitable for unique identification, and may link data from administrative records with each other and with the data recorded during the census in order to fill in missing data, in accordance with the provisions of the Statistics Act, when preparing and processing the data for the 2022 census.

Deletion of direct identification data becomes mandatory upon termination of the official statistical purpose.

The connection between the data and the registers is the so-called using a technical identifier. However, the linking with administrative data is not a continuous activity, but is limited to the time of preparing and processing the census data.

However, with pseudonymisation, the connection between the data subject and the data can be restored throughout the processing, because the connection is temporarily necessary for the preparation of the census data for official statistical purposes, until the given statistical purpose is reached.

During pseudonymisation, the data used to identify the data subject shall be treated separately from other statistical data.

The recorded and pseudonymized data may be linked only for the purpose related to the preparation and processing of the 2022 census data, to the extent and for the time necessary to achieve the goal.

The process of data preparation and data processing will last no later than 28.11.2023.

7. Call centre data management

For the duration of the census, HCSO will provide a Call Centre to answer questions and provide assistance to the public.

a) Legal basis of data processing:

The Article 6(1) (e) of the **GDPR**, data processing is necessary for the performance of a **task carried out in the public interest**, subject to the provisions of Section 8 (2) (d) of the Statistics Act and the Census Act.

b) The aim of data processing:

The purpose of data processing is to **answer the questions** of those who contact the Office about the 2022 Census, to meet their needs; to assist with self-completion online, monitoring and analysis of user questions.

c) Data controllers:

Officials and employees working for the Population Census and Demographic Statistics Department of the **HCSO**, as well as HCSO officials and employees specially appointed for this task.

d) Data processors:

Name and contact details of the data processor: UNITED CALL CENTERS Kft. (Headquarters: 3525 Miskolc, Kis-Hunyad street 9. II tax number: 11843157205, company registration number: 05 09 018137).

e) Data subjects:

Data subjects are the persons who contact the Call Centre and use the service.

f) Scope of data:

Scope of data handled during **phone** customer service:

The telephone conversation itself does not necessarily involve the processing of personal data, but it may include the name of the caller (e.g. when introducing themselves), any information about them if they ask for help in completing the questionnaire.

Telephone conversations are not recorded. However, the originator of the call may request that the call be recorded, in which case the data processed is the voice recording.

The call centre uses call counting. At the beginning of the audio recording, we ask for the consent of the person who initiated the call for the recording.

The call centre uses call counting.

During a telephone conversation, the caller's **telephone number** or **e-mail address** shall be recorded and stored only at the express request of the person concerned, if he or she requests a call-back or electronic information. In the event that an employee of the Call Centre is unable to answer the question, he or she will forward the contact information (name, telephone number) to the competent employees of the HCSO.

Scope of data in case of e-mail customer service:

The e-mail sender's e-mail address, name, the content of the e-mail text.
The call centre uses e-mail counting.

g) Duration of data processing:

Telephone conversations are not recorded.

The caller may request that his/her call be recorded, in which case the calls will be cancelled within 5 days of the call centre contract being fulfilled (05.12.2022), unless the data subject requests a restriction on data processing.

The data generated during the e-mail customer service will be deleted from the e-mail addresses immediately within 5 days after the fulfilment of the call centre service contract (05.12.2022), unless the data subject requests a restriction on data processing. We compile the letters without an e-mail address and analyse their content.

In case of a request for a callback or e-mail feedback, the phone numbers and e-mail addresses will be processed until a response is received within 24 hours.

8. Prize draw

There is a separate lottery rule for the prize draw organized during the census.

a) Legal basis of data processing:

Legal basis for the processing of the e-mail address and / or telephone number provided for the entry to the prize draw: the Article 6(1) (a) of the GDPR i.e. **the consent given by the data subject**.

The legal basis for the processing of the name, address and tax identification number required for the receipt/posting of the prize and its verification is Article 6(1)(c) of the GDPR, i.e. necessary for the **fulfilment of a legal obligation** to which the controller is subject, having regard to the provisions of Article 34 of the 2017 CL Act on the Rules of Taxation, according to which the natural person informs the payer of the tax identification number if he makes a payment in connection with which the natural person is liable to pay tax, or the law imposes an obligation to provide data. With regard to the prize, the tax payment and reporting obligation is borne by HCSO.

b) The aim of data processing:

The identification of the participant in the lottery and the contact with the winner, as well as the display of the prize draw and the confirmation code and place of residence of the winner on the website in order to inform the public.

The purpose of processing the name, address, tax identification number is to certify the receipt/ mailing of the prizes.

c) Data controllers:

The personal data provided by the participants in the lottery, used in the prize draw and then provided during the prize draw shall be processed by Members of the Draw Board of the HCSO, officials working for the Financial Management Department, and the Legal Affairs Section of Statistical Coordination and Legal Affairs Department. By publishing on the website of the HCSO, the names of the winners and the names of the settlements where they reside can be found by the users of the website.

d) Data processors:

The HCSO does not use a data processor to conduct the Prize draw.

e) Data subjects:

Participants in the draw.

f) Scope of data:

The scope of data: contact information (**e-mail** or **phone number**). The winner must provide **the name, the postal address and tax number**. Data published on the HCSO website: the confirmation code received at the time of completion and the name of the settlement where he/she lives.

g) Duration of data processing:

Personal data (e-mail address and phone number) provided by non-winners will be **immediately** deleted by the HCSO in the end of the prize draw.

The data (name, address, tax identification number) provided by the winning participants for the purpose of receiving or mailing the prize will be kept for **10 years** until the expiration of the right to tax audit, in case of verification it will be forwarded only at the request and to NAV. The HCSO will remove the data of the winners published on the website of the HCSO from the website by **15 December 2022** at the latest.

9. Transfer of personal data, transfer to foreign countries

The HCSO does not the personal data (name, address and data of the questionnaire) recorded in the census questionnaire or the personal data received from the administrative data owners to any natural or legal person, any domestic or foreign organization. The data collected and received shall be handled solely for official statistical purposes, shall not be used in support of an action or decision concerning a particular person, nor shall it be transmitted to any other organization for that purpose.

10. Rights of data subjects

Right to information:

In this document, the HCSO ensures transparency for natural persons.

Right of access by the data subject:

Further general information may be requested from the HCSO's Data Protection Officer. Pursuant to Section 39 (6a) of Act CLV of 2016 on Official Statistics, personal data concerning the data subject may be provided in writing only on the basis of the original data provided by the data subject. Reproduction is only possible with data processed in the context of census data collection.

A separate request can be submitted at the e-mail address adatvedelem@ksh.hu, specifying the name and contact information of the requester.

The HCSO will make an appointment with the applicant for a personal appearance within 3 working days of receipt, where after the applicant's identity has been verified, it is possible to provide access to the data of the census questionnaire concerning the person concerned.

The HCSO fulfills the request within 30 days of the personal appearance, in the manner indicated by the requester: in printed or electronic form.

Right to rectification:

According to Section 40 (4) of Act CLV of 2016 on Official Statistics, the data subject may exercise the right to rectification with regard to data collections. Rectification is possible for data collections until the start of the processing phase for statistical purposes (until 28.12.2022). During the 2022 census, the data subject may exercise this right until the statistical data processing begins. In case of data transfer, the data subject may contact the organisation of the data source. The HCSO has no obligation to rectify the data if it would render impossible or violate the application of the statistical methodology of data collection or other professional criteria.

The request for rectification can be submitted until November 28, 2022 at the e-mail address adatvedelem@ksh.hu, specifying the name and contact information of the requester. The HCSO will make an appointment with the applicant for a personal appearance within 3 working days of receipt, where corrections can be submitted after the applicant's identity has been verified. Within 30 days of the personal appearance, the HCSO examines whether the correction can be completed and informs the applicant of the result.

Right to erasure:

In accordance with the GDPR, the data subject may exercise this right if the processing is not necessary for the performance of the task carried out for reason of public interest (official statistics). During the 2022 census, the data subject may exercise this right with regard to data based on voluntary reporting. Exercising these rights will not affect the anonymised information databases that will be created by the HCSO using data from the 2022 census.

Right to restriction of processing:

Under the GDPR, the data subject may exercise this right if the processing is necessary for the performance of a task carried out for reasons other than the public interest (official statistical activity). Section 23(7) of the Statistics Act states that the right to restriction of processing may not be exercised by a natural person if the statistical data collection has been carried out in accordance with the provisions of this Act.

During the 2022 census, the data subject may exercise this right with regard to data based on voluntary reporting. Exercising these rights will not affect the anonymised information databases that will be created by the HCSO using data from the 2022 census.

Right to object:

According to GDPR, the data subject may exercise this right if the processing is necessary for the performance of the task carried out for reason of public interest (official statistics) or legitimate interest. During the 2022 census, the data subject may exercise this right with regard to data based on obligatory reporting. Exercising these rights will not affect the anonymised information databases that will be created by HCSO using data from the 2022 census.

11. Redress of data subjects

In the case of violating the rights of the data subject, he/she can:

- a) contact the data protection officer (Dr. Eszter Regős, adatvedelem@ksh.hu); or
- b) turn to a court (Fővárosi Törvényszék, H-1055 Budapest, Markó Street 27, <http://fovarositorvenyszek.birosag.hu/english>);
- c) initiate an investigation by the Hungarian National Authority for Data Protection and Freedom of Information (H-1055 Budapest, Falk Miksa street 9-11, ugyfelszolgalat@naih.hu) or another national authority for data protection of Member States.

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